

# Impacted Medical Realignment SROA/Surplus/Layoff Process

## Contact Information

### Seniority Placement Unit

Help Line: 1-877-793-4473 (select option #2 from the menu)

Help line hours of operations:

Monday – Friday 8 a.m. to 5 p.m.

Voice Mail messages 24 hours a day

Help Desk e-mail: [HealthCare.HRhelp@cdcr.ca.gov](mailto:HealthCare.HRhelp@cdcr.ca.gov)

Fax Number: (916) 691-6755

### IMPORTANT NOTICE:

When leaving a Voice Mail or e-mail message for the SPU Hotline, please indicate the following information so that we can better serve you:

Your full name

Classification of Impact

Location/County

Last 4 digits of your Social Security Number

Your phone number(s) where you can be reached between the hours of 8 am to 5 pm.

If you have already asked your question of SPU through an alternate method, please refrain from leaving another message on the same subject so that everyone's concerns can be addressed.

